

## **Notice of Nondiscrimination**

Alliance complies with applicable Federal civil rights laws and does not discriminate based on race, color, national origin, age, religion, disability, sex, or gender identity. Alliance does not exclude people because of race, color, national origin, age, religion, disability, sex, or gender identity. No Alliance facility discriminates in the provision of services to persons with disabilities, including persons with Opioid Use Disorder (OUD) who are receiving Medication Assisted Treatment (MAT) to treat their OUD. Forms of MAT may include but are not limited to Suboxone (buprenorphine), Methadone, and Vivitrol (injectable naltrexone).

Alliance Health Management Services reviews each application for admission carefully, using a thoughtfully developed interdisciplinary assessment process. Among other considerations, Alliance must review whether each prospective resident's needs can be safely met at the facility, and whether the resident poses a direct threat to the health or safety of himself or herself or others. Alliance's top priority is ensuring that its residents benefit from its services and receive such services in a safe and comfortable environment.

Alliance Health Management Services provides:

- Free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you require these translation services, please contact the facility's Executive Director or Alliance's Director of Compliance via our Compliance Hotline:

**Alliance Compliance Hotline: (774) 348-2019**

[Compliance@alliancehms.org](mailto:Compliance@alliancehms.org)

If you believe that Alliance has failed to provide these services or has discriminated in another way on the basis of race, color, national origin, age, religion, disability, sex, or gender identity you may file a grievance in any of our facilities in person and by mail, fax, or email. If you need help filing a grievance, Alliance's Director of Compliance is available to help you (please see the hotline contact information listed above).

You may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

**U.S. Department of Health and Human Services**

**200 Independence Avenue, SW**

**Room 509F, HHH Building**

**Washington, D.C. 20201**

**1-800-368-1019, 800-537-7697 (TDD)**

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.